

MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services

Shimmer Beauty is a business in the Beauty industry that sells a variety of beauty products.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 2 days and delivery confirmed by email or telephonically with an order number and where free shipping applicable for orders above R500 and within South Africa. Whereas an amount of R70 is applicable for orders below R500.

4. Return and Refunds policy

The provision of goods and services by Shimmer Beauty is subject to availability. In cases of unavailability, Shimmer Beauty will refund the client in full within 30 days. Cancellation of orders by the client will attract a 5 % administration fee.

In the event that the Client receives goods that are damaged, Shimmer Beauty will consider circumstances involving all parties and may issue a replacement.

5. Customer Privacy policy

Shimmer beauty shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569 .

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for Shimmer Beauty via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Shimmer Beauty separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Shimmer Beauty takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Shimmer Beauty chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

Shimmer Beauty may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by Yellow Dot Projects (private company) based in South Africa trading as Shimmer Beauty and with registration number 2016/064713/07 and Zinhle Ndaba is Director.

14. Shimmer Beauty contact details:

Company Physical Address: 49 Perch Fly Crescent Centurion 1692

Email: Zinhle@shimmerbeauty.co.za

Telephone: 068 522 0005/079 568 8220